

House of Hair Policies

Effective May 12th, 2020, we began exercising a soft re-entry into the shop. Please note that while we will all long for a taste of normalcy in life, the norms and customs of days prior will be a thing of the past until our society can configure the proper formula for combating the threat of covid-19.

Any appointment not canceled within 24 hours will be subject to full payment for the service reserved for that time slot. Please respect your barber's time as we will work diligently to honor yours.

To further ensure your health and safety, all HOH staff has recently completed a revised and updated course in advanced sanitation and disinfection. Along with ALL of our staff being professionally trained and licensed, effective April 21, 2020, all HOH barbers and stylist were specially certified in workplace sanitation and disinfection.

Please review the following policies set in place indefinitely effective May 12th, 2020.

- If you have a cough, fever, shortness of breath, muscle aches, sore throat, unexplained loss of taste or smell, diarrhea or headache, OR had close contact with someone who has been diagnosed with COVID-19, RESCHEDULE your appointment!!! **BE CONSIDERATE OF OTHERS**
- There will NO LONGER be days designated to "walk-in" only days. Tuesday thru Saturday will be reserved for appointments ONLY.
- We will continue to request that you make use of the House of Hair app or our website link <https://app.acuityscheduling.com/schedule.php?owner=13636933> to reserve your appointments.
- For the first 30-45 days appointments will be limited. Please remember, we will NOT be operating on a "normal" high volume service flow. We are easing into the shop slowly and with safe caution. Appointments will be staggered and spaced to ensure adequate sanitation and cleaning before and after each client is serviced.
- All clients and persons who enter the shop will be required to wear a face mask, for our safety and yours.
- All HOH staff are required to wear a face mask.
- PARENTS!!! Please do not allow your child to roam, run, crawl, or wiggle around the shop. Please keep them seated with you. We know children cannot help but to touch things and explore curiosity, but as a reminder viruses and germs travel quickly and easily. PLEASE MANAGE YOUR CHILDREN. That is your job, not ours.